

DERBYSHIRE LPC ANNUAL REPORT AND REVIEW OF 2022 – 2023



We are a 15 person committee and our current members are:

- Andrea Smith, Chair and AIM
- David Evans, Vice Chair and AIM
- Darryl Dethick, Treasurer and AIM
- Peter Cattee, AIM
- Ben Eaton, AIM
- Nitin Lakhani, Independent
- Lindsey Fairbrother, Independent (also PSNC representative)
- Matthew Hind, Independent
- Baldev Bange, Independent
- Kevin Kiang CCA
- Jackie Eeles CCA
- David Holmes, CCA
- Inderpreet Chohan, CCA
- Neelam Sohal, CCA
- Vacancy CCA

In addition we employ:

- Tania Cork, Chief Officer (Jackie Buxton until 31 March 2022)
- Katherine Newman, Support Officer
- Chris Kerry, Implementation and Support Officer



Andrea Smith, Chair



David Evans, Vice Chair



Darryl Dethick, Treasurer



Tania Cork, Chief Officer



Katherine Newman, Support Officer



Strategy review (April 2022 – March 2023)

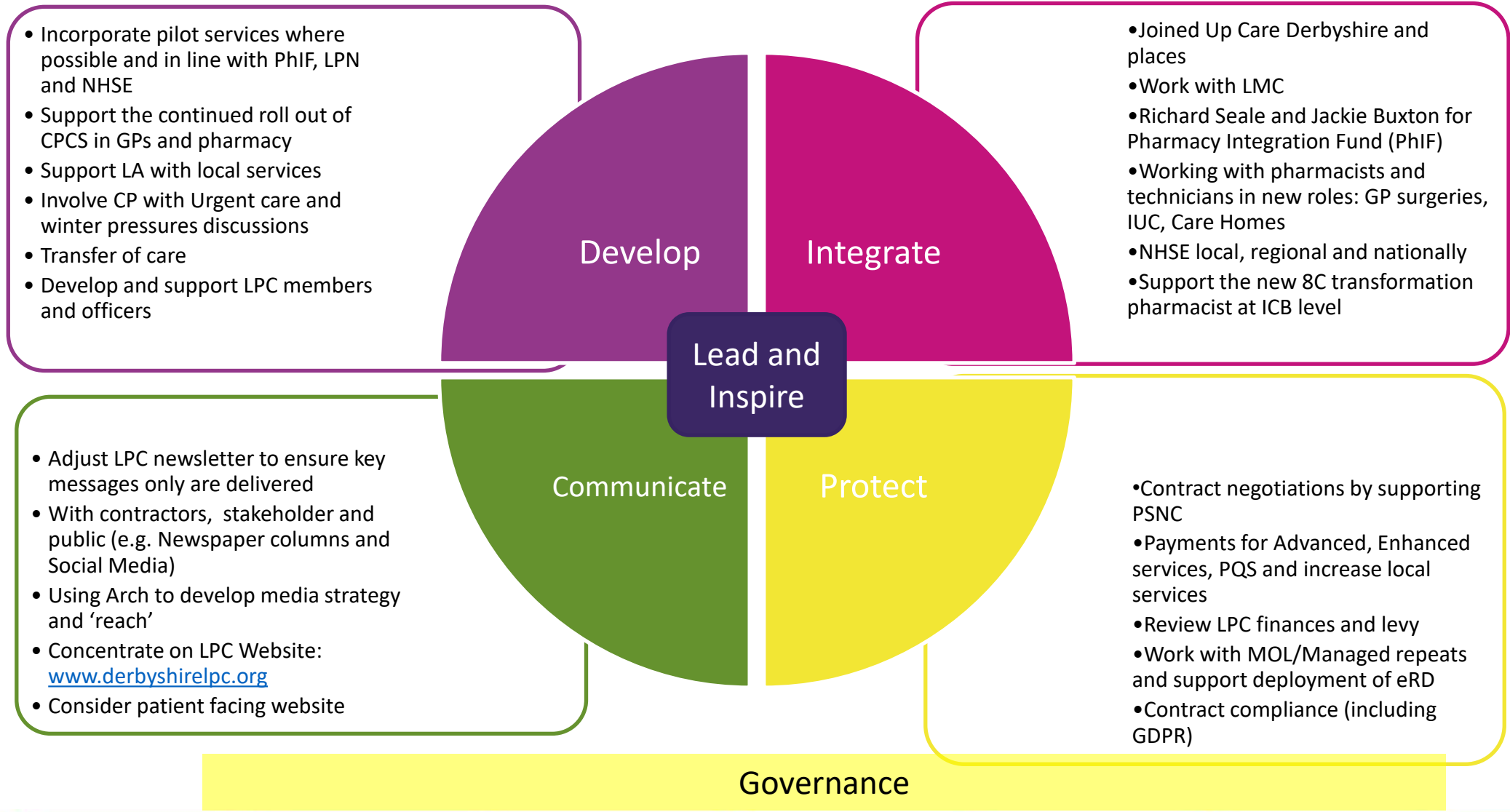
Our strategy is summarised in four quadrants: DEVELOP; INTEGRATE; COMMUNICATE AND PROTECT. All four quadrants are underpinned by governance.

The following slides show the overarching strategy and a summary of key achievements during the year.

This is the final year of the 4 year strategy and LPC cycle. However, due to potential future changes for contractor representation due to the Wright Review, contractors voted to extend the period of office of the current LPC until 30th June 2023.



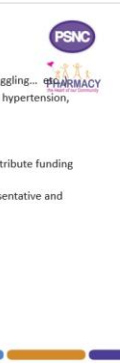
LPC Strategy 2022-23





Strategy for 2022-23 - Protect

- Continue to support pharmacies with PQS (newsletters, prompting those that appear to be struggling... etc)
- Continue to meet with LMC and ensure they understand the pharmacy services with regards to hypertension, GPCPCS, extended care...
- Maintain the application tracker (liked new format at the meeting this week)
- Support funding for contractors to ensure everyone is making the best of what's on offer
- Review LPC finances/funding and support contractors ie levy holiday or incentive scheme to distribute funding streams
- Workforce – support (promote IPs current and future roles). LPS contracts. ICS workforce representative and voice at high level meetings. Work with the 8C role.
- Look to develop services that retain our workforce.
- Use Chris/Sibby to support contractors to maximise opportunities and funding.
- Rurality review – dispensing GPs
- Continue to develop relationship with MOL
- Continue to develop website and use social media to promote Derbyshire pharmacies.



Strategy for 2022-23 - Develop



- Continue pilot services commissioned by NHSE&I (via Sam Travis as LPN Chair)
 - AF & Hypertension Screening
 - Ear, Nose, Throat and Eye Service
 - UTI (pilot now finished, awaiting evaluation report)
- NHS CPCS
 - Promoted service and encouraged contractor signup to the service
 - Worked with pharmacists, the DoS team and DHU Healthcare
- Local Authorities
 - Drug Misuse Services, Employee Influenza Vaccination Services and Sexual Health Services
 - Delivery service via volunteers to support shielded and vulnerable patients before and during the establishment of the pandemic delivery service
- LPC
 - Subgroup work to focus on specific topics and enable all to contribute
 - Development session on communication styles
 - First LPC virtual meeting on Microsoft Teams in March 2020
 - Health Literacy Event for Contractors July 2019
 - Funding secured for training of 8 Pharmacy Technicians
 - Applied for sexual health grant (process paused due to pandemic)

Strategy for 2022-23 - Communicate



- **Focus on the contractor website**
- Improve the Derbyshire LPC website <https://www.derbyshirelpc.org/>
- Update LPC member details and include contact information e.g. email addresses and work mobile phone numbers. Provide context regarding how the LPC representative can support contractors
- General tidy up of the website e.g. ensure advanced and local services are correctly separated
- Use the North Staffs LPC website as a template
- Consideration to be given regarding how we maintain the website:
 - Committee members or ARCH (we've paid ARCH for another year)
 - Combination of ARCH and committee members
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- **Consider a patient facing website**
- This can only be considered once the contractor website is completed
- **Newsletter**
- Publish these more often but with reduced content, to ensure key information is read and understood
- Use colour schemes to convey information:
 - Clinical > green
 - General > blue
 - Urgent > red
- Avoid repetition
- **ARCH and social media**
- Continue to communicate via local newspapers – this is likely to increase reach with 'older' members of the community who may be less digitally competent
- Use the videos that ARCH create and play them on monitors in Derbyshire pharmacies
- Use poster templates to drive consistency and help build a brand for Derbyshire LPC
 - Include QR codes on posters and other promotional material
- Identify pharmacies where foreign language leaflets may be of assistance to the local community



Strategy for 2022-23 - Integrate



Derbyshire Chiefs Group: continue as normal, but should review the level of interaction and look to have an output from these meetings that helps to support the Pharmacy Agenda

Richard Seal: Integration Fund is important and should we look to invite Jackie back to these LPC every six months to provide insight and steer on what we can do to drive the integration strategy

PCN Lead: role clarification is required as the remit seems to be much wider than people had expected and concern that it is diluting the actual impact that this role can have due to the "pull" on clinical and non-clinic, professional issues raised by surgeries and also pharmacies

New Midlands NHSE & I Team: Sam Travis has grown in her role and it is important that we look to work closely to ensure we are informed of what the new landscape looks like

LMC: also include LOL and LDC. The newer pharmacies would work better if we have aligned agenda's such as referrals from opticians for Blood Pressure

Local Authorities: INA, services, Public Health, VOC teams. Look to work with organisations that influence the health of nation as it will help to support new commissioned services.



Governance (2022 – 2023)

- **Audit Subcommittee** meets regularly (Darryl Dethick, Andrea Smith, Jackie Eeles, Lindsey Fairbrother, Tania Cork and Katherine Newman)
 - For budgeting and financial planning
- **Governance Subcommittee** continued of 3 LPC members (Kevin Kiang CCA, Ben Eaton AIM, Matthew Hind Independent)
 - Ensures the LPC adheres to good governance principles
- **Performance Management of Employees**
 - performance management and appraisal system in place for all employees



The Future

As well as the many 'usual' challenges to pharmacy contractors, there are some key forward planning to consider:

- Community pharmacies in England make a substantial contribution to the NHS and greater use of the sector could help to address current NHS challenges. However, a 25% real terms cut in funding since 2015 has led to significant numbers of pharmacy closures. Patients value their community pharmacies, with 1.6million visits by the public to pharmacies, but staff feel demotivated, insecure and undervalued.
- The Health and Care Bill was passed in April 2022 and Integrated Care Systems (ICS) come into being on 1 July 2022. It establishes a legislative framework that supports collaboration and partnership working to integrate services to patients. The commissioning of pharmacy services will be delegated to the ICS and it is important that the community pharmacy is heard, appreciated and understood at the ICS both by being represented through the IPMO group and also directly.
- Information on the impact of Covid-19 on community pharmacies can be found in the House of Commons Library debate pack briefing, [Pharmacy and the impact of Covid-19](#)
- Workforce challenges. Pharmacists and technicians are in demand in all sectors. The ICS has a workforce group that seeks to develop, recruit and retain workforce. The Derbyshire pharmacy faculty is also set-up and it is key that the LPC work with the group. Planning succession, ensuring enough capacity to develop the workforce effectively and contributing to implementing the [NHS Long Term Plan](#) and the [Interim NHS People Plan](#) locally to address staff shortages and develop additional clinical roles to close skills gaps while advancing equality and addressing the inequality. The [NHS England » NHS Long Term Workforce Plan](#) Was published in June 2023. We need to take urgent action to better support the community pharmacy workforce to feel motivated, secure and valued

