## Pharm<mark>Outcomes</mark>®

## How to set your secure email address for GP notifications:

## 1. Go to <u>https://pharmoutcomes.org</u> and click on the **Contact Us** tab

or support or suggestions, he form below - we'll get be he same day. Remember to Please note: If you are sub please ensure your first po vaccineservicedesk@englit directit to Pinnacle will not	questions or problems please send us a message using ick to you as soon as we can with an answer, usually with o check any spam folder you may have for a response. mitting a query regarding the COVID-19 Vaccine service rt of contact is the ATOS Support Desk by emailing
Please note: If you are sub please ensure your first po vaccineservicedesk@engla directly to Pinnacle will not	mitting a query regarding the COVID-19 Vaccine service rt of contact is the ATOS Support Desk by emailing
the form below.	and.nhs.uk Any tickets regarding this service that are ser be attended to. For any other queries, please continue v
Do not include Patient Ide	ntifiable data in your message to our helpdesk.
Helpdesk uses normal em	all which is not a secure communication method.
Your name	Joe Bloggs
Your contact telephone:	01983216699
Your email address:	joe.bloggs@email.com
/our login name:	
Your login name: Your login name, Pharmacy F-co	le, ODS code or Store number as appropriate
'our login name: Your login name, Pharmacy F-coi 'our organisation:	le, ODS code or Store number as appropriate Weatherwise Test Surgery
Your login name: Your login name, Pharmacy F-co Your organisation: The name of your Pharmacy, Sur	le, ODS code or Store number as appropriate Weatherwise Test Surgery gery or Commissioning Group as appropriate
Your login name: Your login name, Pharmacy F-coi Your organisation: The name of your Pharmacy, Sur <b>Type your message</b>	In CDS code or Store number as appropriate Weatherwise Test Surgery gery or Commissioning Group as appropriate Request to set up our secure email address for GP notifications:
Your login name: Your login name, Pharmacy F-cor Your organisation: The name of your Pharmacy, Sur <b>Type your message</b>	le, ODS code or Store number as appropriate Weatherwise Test Surgery gery or Commissioning Group as appropriate Request to set up our secure email address for GP notifications: Weatherwise Test Surgery
Your login name: Your login name, Pharmacy F-cou Your organisation: The name of your Pharmacy, Sur <b>Type your message</b>	le, ODS code or Store number as appropriate Weatherwise Test Surgery gery or Commissioning Group as appropriate Request to set up our secure email address for GP notifications: Weatherwise Test Surgery ODS: G04700
Your login name: Your login name, Pharmacy F-cou Your organisation: The name of your Pharmacy, Sur Type your message After submitting a message, pleat	ODS code or Store number as appropriate     Weatherwise Test Surgery     ery or Commissioning Group as appropriate     Request to set up our secure email address for     GP notifications:     Weatherwise Test Surgery     ODS: 604700     low.pinnaclehealth@nhs.net     de check.vour.email for an resonae, as we may need clafification
Your login name: Your login name, Pharmacy F-cor Your organisation: The name of your Pharmacy, Sur <b>Yype your message</b> After submitting a message, pleaa may not be able to reach you by t	le, ODS code or Store number as appropriate Weatherwise Test Surgery yer or Commissioning Group as appropriate Request to set up our secure email address for GP notifications: Weatherwise Test Surgery ODS: G04700 low.pinnaclehealth@nhs.net ed ocheck.your email for any response, as we may need clarification lephone immediately.
Your login name: Your login name, Pharmacy F-coi Your organisation: The name of your Pharmacy, Sur <b>Type your message</b> After submitting a message, plea may not be able to reach you by I Responses will come from "Pina hiding in a "junk" or "spam" folder	Ie, ODS code or Store number as appropriate Weatherwise Test Surgery gery or Commissioning Group as appropriate Request to set up our secure email address for GP notifications: Weatherwise Test Surgery ODS: G04700 gnhs.net we do check your email for any response, as we may need clarification lephone immediately. Get Health Heldest, and you may need to check that responses are in your email system.



- If the practice's details are not correct, click option 2 to resubmit the details
- Once verified your surgery will receive all PharmOutcomes notifications as electronic referrals to this dedicated email



2. You will then be directed to the Send a Message page. Enter your name, telephone number, contact email address. In the message field enter 'request to set up our secure email address for GP notifications' followed by your surgery name, ODS code and preferred secure email address:

INFORMAT Dear ( We hold th low.pi We curren	TION REGARDING PHARMOUTCOMES / OUTCOMESHHEALTH / OCULAROUTCOMES SP Practice le following as a secure email address for your GP Practice: nnaclehealth@nhs.net By use this to send sensitive patient information electronically from clinical service providers to your GP Practice.
INFORMAT Dear ( We hold th low.pi We curren	TON REGARDING PHARMOUTCOMES / OUTCOMESHEALTH / OCULAROUTCOMES SP Practice te following as a secure email address for your GP Practice: nnacientaith@nhs.net By use this to send sensitive patient information electronically from clinical service providers to your GP Practice.
Dear ( We hold th low.pl We curren	SP Practice e following as a secure email address for your GP Practice: nnaclehealth@nhs.net By use this to send sensitive patient information electronically from clinical service providers to your GP Practice.
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iow.pi We curren	nnaclehealth@nhs.net tiy use this to send sensitive patient information electronically from clinical service providers to your GP Practice.
We curren	tly use this to send sensitive patient information electronically from clinical service providers to your GP Practice.
The inform your paties	lation you receive is determined by local and national commissioners but typically includes relevant information about nts/clients for services such as:
• Tra	nsfer of care around medicines (Hospital Discharge Summary)
<ul> <li>Flu</li> <li>Em</li> </ul>	vaccinations ergency medicine supply
<ul> <li>Sub</li> </ul>	ostance misuse
• NH	S health checks
<ul> <li>Ma</li> <li>Cor</li> </ul>	ny locally commissioned Sexual Health services mmunity Pharmacist Consultation Service (CPCS)
• Mi	nor Eye Conditions
To ensure purpose of complete.	patient confidentiality, we regularly revaildate the email addresses that have been supplied by organisations for the receiving confidential patient information. This email is part of that process and takes around 30 seconds to
If we do no that date.	thear from your organisation within 30 days, you will no longer receive electronic notifications/referrals from us after
ACTION RE	OUIFSTED
Please cele	et from one of the following three options: This will open up a confirmation page in the DharmOutcomes /
Outcomes	Health / OcularOutcomes system for the following practice where you can confirm or amend your selection:
Weat	nerwise UNKED test practice
Weat! Testin	terwise коаа gton
GO47	1BH G04700
Option 1 Organ	isation details and e-mail address are correct - please continue to use
Ontion 2	
I want	to continue receiving electronic notifications but the email address or the organisation details are incorrect
Please patier	e note that if you enter another email address, it must be an nhs.net or other secure address to ensure that you meet at confidentiality and information governance requirements.
Option 3	
I no lo	nger wish to receive electronic notifications.
Only u and n	use this option if you do NOT want to receive electronic notifications from providers. We will inform commissioners roviders that they cannot send notifications electronically and you will be sent a hard copy of potifications by nost or